I. Contact Information
# North Carolina Immunization Branch
## Contact Information

<table>
<thead>
<tr>
<th></th>
<th>Phone Number</th>
<th>Information</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Main Line</strong></td>
<td>919-707-5550</td>
<td></td>
</tr>
<tr>
<td><strong>Help Desk</strong></td>
<td>877-873-6247</td>
<td>Assistance with vaccine orders, inventory, materials request, NC Immunization Registry (NCIR), and storage and handling questions</td>
</tr>
<tr>
<td><strong>Regional Immunization Nurse Consultant</strong></td>
<td>See Regional Phone List</td>
<td>Your first point of contact for clinical and vaccine questions</td>
</tr>
<tr>
<td><strong>Regional Immunization Consultant</strong></td>
<td>See Regional Phone List</td>
<td>NCIR Issues and immunization coverage assessments</td>
</tr>
<tr>
<td><strong>On-Call Nurse</strong></td>
<td>919-707-5575</td>
<td>Clinical issues when you have a patient in the office and cannot reach your Regional Nurse Consultant</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
<td>919-870-4824</td>
<td>Send Vaccine Order form, Vaccines Administered Log (VAL), and Material Request form</td>
</tr>
</tbody>
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<table>
<thead>
<tr>
<th><strong>Mailing Address</strong></th>
<th>1917 Mail Service Center Raleigh, NC 27699-1917</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Physical Address</strong></td>
<td>5601 Six Forks Road Raleigh, NC 27609</td>
</tr>
<tr>
<td><strong>Website</strong></td>
<td><a href="http://www.immunize.nc.gov">www.immunize.nc.gov</a></td>
</tr>
</tbody>
</table>
| **Email Address**   | For general questions – [imminfo@dhhs.nc.gov](mailto:imminfo@dhhs.nc.gov)  
                      For NCIR Help – [ncirhelp@dhhs.nc.gov](mailto:ncirhelp@dhhs.nc.gov) |
Regional Immunization Program Consultants
North Carolina Division of Public Health
North Carolina Immunization Program

Ashley Luck
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Field Supervisor
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N.C. Division of Public Health – Immunization Branch – Field Services Unit (Revised 3/25/19)
Important Immunization Web Addresses

NC Immunization Branch web address: http://www.immunize.nc.gov

North Carolina Immunization Registry (NCIR) web address: https://ncir.dhhs.state.nc.us
Centers for Disease Control & Prevention (CDC): [www.cdc.gov/vaccines](http://www.cdc.gov/vaccines)

Immunization Action Coalition (IAC): [www.immunize.org](http://www.immunize.org)
Memos from the NC Immunization Branch: [http://www.immunize.nc.gov/providers/memos.htm](http://www.immunize.nc.gov/providers/memos.htm)

ACIP Recommendations: [http://www.cdc.gov/vaccines/pubs/ACIP-list.htm](http://www.cdc.gov/vaccines/pubs/ACIP-list.htm)