

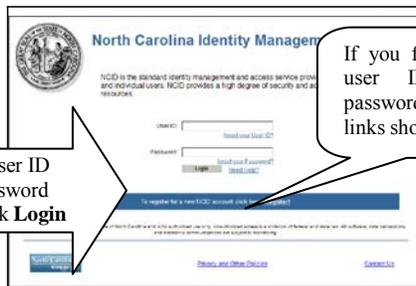
# North Carolina Immunization Registry (NCIR) Quick Reference Guide

## Bookmarking the NCIR Website

- Type in the <https://ncir.dhhs.state.nc.us> web address and then bookmark the site, (it will bookmark the NCID website).
- Edit the bookmark by right-clicking on the bookmark itself, left-clicking on "**Properties**" and retyping the NCIR web address into the URL blank.

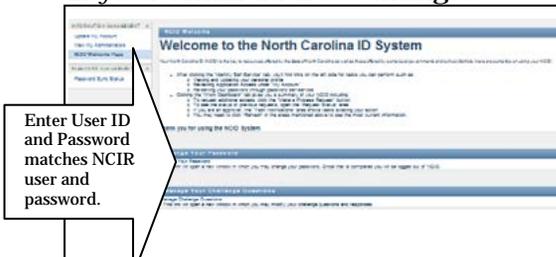
## Username/Login and Password

- Username and password are **not** case sensitive.
- Do not share usernames and passwords.
- For added security, close the browser window after logging out of the NCIR.



## Updating User Profile Information

- Type in the <https://ncid.nc.gov> web address.
- If your email address changes.



## Locked Out?

- LHDs contact your NCID Administrator <https://www.ncid.its.state.nc.us>
- Private Providers contact the ITS Help Desk at 1-800-722-3946

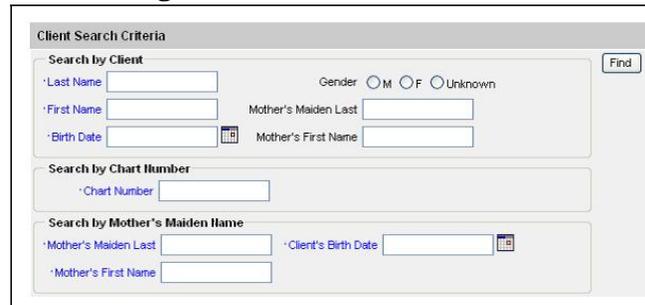
## NCIR Homepage



## Searching for a Client

Many clients are already in the NCIR – and those who move to NC are easy to add!

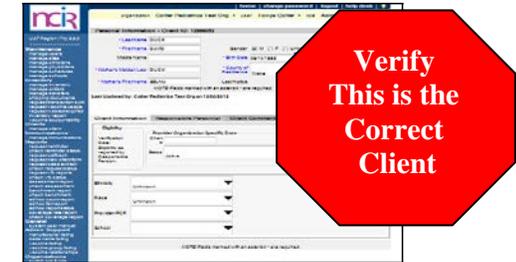
- Using the navigation menu on the left, click **Manage Client**.



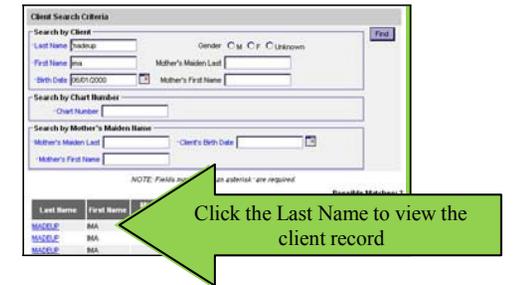
## 3 Ways to Search – only choose one:

- Search by Client:
  - Last Name
  - First Name
  - Birth Date
- Search by Chart Number:
  - This must be assigned & entered by your organization
- Search by Mother's Maiden Name:
  - Mother's Maiden Last
  - Mother's First Name
  - Client's Birthdate
- If the client has a hyphenated last name, try entering only one portion of the last name (i.e. Johnson-Smith – enter "Johnson").
- Click **Find**.

- If the client appears in the Search results, check the name and Date of Birth to ensure that this is the correct client.



- If there are multiple clients that met your search criteria, you will see all possible matches listed:



- If the client was not found, you will see the message below:

Last Name	First Name	Middle Name	Birth Date	Chart #	Mother's Maiden Last	Gender	City
No clients were found for the requested search criteria.							

- Click the **Add This Client** button to add the client.



- The information that you entered on the search screen (Last Name, First Name, DOB) will all be retained on the 'enter new client' screen.

## Duplicate Client Records

- If you locate a duplicate Client record, contact the NCIR Help Desk, at [NCIRHelp@dhhs.nc.gov](mailto:NCIRHelp@dhhs.nc.gov)
- Please note the NCIR **Client ID** number for **both** client records and if possible, which record to keep and which one to delete.

- 1. To find the Client ID, place your cursor over the last name of the first duplicate listed, the name will turn green, select the name and the Client ID number will appear at the top of the screen. Follow the same steps to find the second Client ID.

Last Name	First Name	Middle Name	Birth Date	Chart #	Mother's Maiden Last	Gender	City
FRICK	ANEY		05/10/2006			M	FALCON
COLE	ANEY		05/10/2006		SNEY	M	FALCON

### Adding a New Client

1. Enter all of the REQUIRED information (noted by a blue asterisk): *Last Name, First Name, Date of Birth, and County of Residence*
2. *Mother's Maiden Last Name, Mother's Maiden First Name and gender assist with deduplication of clients. Chart Number is optional (organization specific)*  
*Please enter correct Ethnicity/Race. Status defaults to "Active".*
3. Click **SAVE**.
4. If a client already exists in the NCIR with exact or similar information to the client that you are creating, you may see the screen shown below:

Client Search Criteria

Search by Client

Last Name:  Gender:  M  F  Unknown

First Name:  Mother's Maiden Last:

Birth Date:  Mother's First Name:

Search by Client Number

Chart Number:

Search by Mother's Maiden Name

Mother's Maiden Last:  Client's Birth Date:

Mother's First Name:

Search by NCIR ID

NCIR ID:

Client Match Disabled

Based on the information you entered, your clients likely already in NCIR and is one of the clients listed below. Please review the demographic information for each of these clients and if none appears to be your client, you may then click the Create New Client button. Please keep in mind that if you choose to ignore a client match and create a new record, that client will have two records in NCIR, neither of which will be complete and accurate!

Last Name	First Name	Middle Name	Birth Date	Chart #	Mother's Maiden Last	Gender	City
COLE	COLTER		06/24/2012			F	FALCON

**If you are sure this is not the same client, click the "create new client" button.**

6. If you think this may be the same client, click the last name of the client, highlighted in blue.
7. If no match is found, click Create New Client button.
8. Click on **Responsible Persons**
  - 1. Complete as much information as possible for each individual (minimum requirements: name, relationship, address and/or phone number)
  - 2. **Notices** should remain checked unless it is specified that a responsible person does not want to receive immunization reminders.
  - 3. Default for language is always "English" unless you select otherwise.

- 1. Only one person entered on this screen can be selected as "**Primary**"; be sure that a primary person is designated
- 2. To add more than one person, click on **Next**
- 3. Scroll to the top of the screen and click **Save**
- 4. See the section on **Viewing History/Recommend** for steps to view a client's immunization history.

### Viewing History/Recommend

- 1. From the client demographics screen, click **History/Recommend**
- 2. From the homepage, click **Manage Immunizations**, search for the client, and you will be taken directly to the History/Recommend screen.
- 3. The screen has 4 sections:
  - ◆ Client Information
  - ◆ History
  - ◆ Current Age
  - ◆ Vaccines Recommended by Tracking Schedule
- 4. The history section lists vaccines the client has already received:

Vaccine Group	Date Administered	Dose	Trade Name	Dose	Owned?	Reaction	Hist?	Coll
DTPaP	05/04/2009	1 of 3			Yes		Yes	
	06/12/2009	2 of 3			Yes		Yes	
	07/06/2009	3 of 3			Yes		Yes	
	08/24/2009	4 of 4			Yes		Yes	
HepA	08/01/2011	1 of 1	Havri-Peds 2 Dose	Full	Yes		Yes	
HepB	01/04/2009	1 of 3			Yes		Yes	
	05/04/2009	2 of 3			Yes		Yes	
	07/04/2009	3 of 3			Yes		Yes	

- ◆ **Vaccine Group** – vaccine group for each immunization entered
- ◆ **Date Administered** – actual day the client was given the vaccine
- ◆ **Series** – the sequence number within the immunization series
- ◆ **Trade name** – trade name of the vaccination received, if available
- ◆ **Dose** – magnitude (amount administered – e.g. full, half, etc.)
- ◆ **Owned?** – whether or not this shot was administered by your organization
- ◆ **Reaction** – any reactions the client had after receiving a vaccine
- ◆ **Hist?** – whether the recorded immunization was historical or not
- ◆ **Edit** - will allow you to edit the recorded immunization (see **Editing a Dose of Vaccine** for specifics)
- 5. The client's age displays in a solid blue field between the immunization history and before the recommendations.

**Note:** age is calculated by date of birth and today's date

**Current Age: 11 months, 7 days**

- 1. Vaccines Recommended by Selected Tracking Schedule are based on:
  - Current ACIP Recommendations
  - Age of the client
  - History entered in the NCIR
  - Any client comments and/or contraindications

Select	Vaccine Group	Earliest Date	Recommended Date	Overdue Date	Latest Date
<input type="checkbox"/>	HepA	01/01/2009	01/01/2009	01/01/2027	
<input type="checkbox"/>	HepB				
<input type="checkbox"/>	Hib	01/01/2009	01/27/2009	05/01/2009	12/31/2012
<input checked="" type="checkbox"/>	Influenza	08/24/2008	08/27/2008	09/27/2008	
<input type="checkbox"/>	Meningo	01/01/2019	01/01/2019	01/01/2023	12/31/2026
<input type="checkbox"/>	MMF	01/01/2009	01/01/2009	05/01/2009	
<input type="checkbox"/>	PneumoConjugate 7	01/01/2009	01/01/2009	01/01/2009	12/31/2012
<input type="checkbox"/>	Polio	08/24/2008	01/01/2012	01/01/2015	
<input type="checkbox"/>	Rotavirus				
<input type="checkbox"/>	Varicella	01/01/2009	01/01/2009	05/01/2009	12/31/2020

- ◆ **Select** - check boxes which can be used to pre-select any of the tracking schedule's immunizations (for entering doses given from inventory)
- ◆ **Vaccine Group** - recommended vaccine group name
- ◆ **Earliest Date** - dates which note the earliest date the selected client could receive the corresponding immunization
- ◆ **Recommended Date** - dates which note the date that the selected client is recommended to have the corresponding immunization
- ◆ **Overdue Date** - dates which note the date that the client is past due for the corresponding immunization
- ◆ **Latest Date** - the date after which the client should not receive the corresponding immunization

### Entering Historical Immunizations

*Historical immunizations are immunizations that are not given from inventory.*

1. Search for the client using **manage client** or **manage immunizations**.
2. Click on the **History/ Recommend** button if using the manage client option
3. Compare the client's current immunization record with the doses listed in the NCIR and update as necessary. If doses are missing from the NCIR, click on **Historical Immunization** (located in the gray History bar in the middle of the page).
4. Key in the provider organization next to the vaccine trade name details section. If all shots that you are entering were given at the same place, click in the blank box for provider organization it will automatically fill-in as needed.



- VIS date (The system allows the VIS date to be editable **only** on the day the immunization was administered.)
- Any reactions associated with vaccine administration

**Note:** If an incorrect lot number was entered, the dose must first be deleted and then re-entered with the correct lot number.

If the vaccine was given from another organization's inventory (as noted by **No** in the **Owned?** column) click on the hyperlink to view which organization administered the shot as well as the contact information.

History	Add Immunization	Edit Client	Reports	Print	Print Confidential			
Vaccine Group	Date Administered	Series	Trade Name	Dose	Owned?	Reaction	Hist?	Edit
DTP/aP	03/01/2008	1 of 5	Pediarix ®	Full	Yes	Yes		
	05/14/2008	2 of 5	Tripedia ®	Full	Yes			
	07/27/2008	3 of 5	Pediarix ®	Full	No			
HepB	01/01/2008	1 of 3	recombinax Peds ®	Full	Yes	Yes		
Hib	Org Name: GLENDAS ORG FOR SIMPLE TESTING Address 1: 100 SOMEWHERE DRIVE Address 2: RALEIGH, NC 27613 Contact Name: GLENDA ANDERSON Phone Number: (919) 707-5588			Full	No			
				Full	Yes			
Influenza				Full				
				Full				

## How to Print Immunization Records

1. After you have searched for and found the appropriate client, from the client demographics screen or from the History/Recommend screen, click **Reports**.

- a. For a **Chart Copy** only, click on the link - **Immunization Record - Chart Copy**. It will open in Adobe .pdf file in a separate window.

- b. For a **Patient Copy** only, choose the **Site** (if not defaulted) and then click on the link - **Immunization Record - Patient Copy**. It will open an Adobe .pdf file in a separate window.

- c. To print both the **Chart and Patient Copy** at the same time, choose the **Site**, and then click **Immunization Record-Chart & Patient Copy**. It will open an Adobe .pdf file in a separate window.

**Note:** The Immunization Record – Patient Copy fulfills the requirements for an official immunization record.

- d. To print a Vaccine Administration record, choose the **Site**, choose a **language** (prints a consent statement in preferred language for signature), and then click on the link **Vaccine Administration**.

## How to Print a New Client Form

The New Client Form should be used as a contingency plan in case of an NCIR outage or a localized Internet Service Provider outage. The New Client Form contains all information necessary to enter the client and/or doses administered in to the NCIR at a later time.

1. From the left hand menu bar, click on **Request New Client Form**
2. Choose a site from the site drop-down box (this is the site information that is printed at the top of the report) **Click Generate**
3. The report should open in a new window as an Adobe .pdf file.

It is a good idea to keep several of these blank forms on hand in case of an outage.

In the event that the NCIR is unavailable and you do not have any forms on hand, they are also available on the Immunize NC website in both English and Spanish:

<http://www.immunizenc.com/NCIR.htm>

Click on:

- New Client Form – English
- New Client Form – Spanish



**QUESTIONS?** Contact the NCIR Help Desk at 1-877-USE-NCIR.

## How to Add Inventory to the NCIR

**\*\*You should use this procedure to add your private supply of vaccine along with your state supplied MMRV and Varicella to your inventory. All other state supplied vaccine should be accepted into your inventory via Manage Transfers. To see how to do this, please see: Accepting Your State Supplied Vaccine Order.**

**If the vaccine lot number is NOT already in your inventory:**

1. Click **Manage Inventory**
2. Click **Show Inventory**
3. Click **Add Inventory**

NOTE: Fields marked with an asterisk are required.

4. Choose the **Trade Name**, the Manufacturer will automatically populate
5. Enter the **Lot Number** (It should be located on the box or vial of vaccine)
6. Select the **Dose** size from the drop-down box (Found under the 'dosage and administration' portion of the package insert)
7. Choose the **Units** (will always be mL unless you are administering a vaccine in capsule form)

**Note:** tubes are not considered capsules.

8. Enter the **Expiration Date** (should be located on the box or vial of vaccine)

**Note:** PCV7 expiration dates should be entered as the **last** day of the month of expiration.

9. Choose the **Funding Program** (should be private unless you are entering the state supplied vaccine specified above; in which case you would choose public \*\*)
10. The **Lot Active** drop-down must be set to Yes to be saved. Yes will make the Lot number appear in the drop down box under the Lot Number/ Trade Name when documenting administration of a dose of vaccine. If you do not want the lot number to appear in the drop-down box, change the active indicator to No after saving the initial information.
11. Enter the **Quantity on Hand** (enter in the number of doses not boxes or vials).

12. Enter the **Cost Per Dose** for Varicella and MMRV (found on CDC's website - <http://www.cdc.gov/vaccines/programs/vfc/cdc-vac-price-list.htm>).
13. Click **Save**

**If the lot number already exists in your inventory:**

1. Click **Manage Inventory**
2. Click **Show Inventory**
3. To get to the modify quantity on hand screen:
  - ◆ Place a check mark in the 'select' box and click **Modify Quantity**

Select	Trade Name	Lot Number	Inv On Hand	Active	State	Exp Date
<input checked="" type="checkbox"/>	Varivax	0548X	150	Y	Y	01/05/2010
<input checked="" type="checkbox"/>	Varivax	1548K	149	Y	Y	10/10/2010

OR

- ◆ Click the Tradename link beside the lot number that you are adding

Trade Name	Lot Number	Inv On Hand	Action	*Amount	Category
<a href="#">Tripedia</a>	Test	99	Y	Y	09/02/2010
<a href="#">Typhim Vi</a>	000000	50	Y	Y	06/05/2010
<a href="#">Varivax</a>	150	Y	Y	01/05/2010	
<a href="#">Varivax</a>	149	Y	Y	10/10/2010	

Highlighted rows are set to expire soon...

4. Under the modify quantity on hand section, make sure the action is **Add**, enter the number of doses that you are adding, choose **Receipt from State** as your category for Varicella and MMRV, for private vaccine, choose **Receipt from Inventory**
5. Click **Save**

### Multiple Lot Numbers:

Trade Name	Lot Number	Inv On Hand	Action	*Amount	Category
Varivax	0548X	150	Add		Receipt from State
Varivax	1548K	149	Add		Receipt from State

### One Lot Number:

Action: Add

Amount:

Category: Receipt from State

## How to Place a Vaccine Order

Before placing an order, please make sure that all doses administered have been keyed in to the NCIR.

1. Click **Manage Order**
2. Click **Create Order**
3. The Suggested order quantity is calculated from your doses administered and your viable state-supplied inventory on hand. Review the **Suggested Order Quantity** to assist with placing your order.
4. Enter the amount, in doses, of each vaccine you're requesting in the corresponding boxes. You may order vials, syringes or a combination of the two based on availability. Make sure that you place the order for **all** vaccines.

Prev. Month Usage	Prev.3 Month Usage	Inv. On Hand	Vaccine Tradename	Dose Size/ Unit	Sugg. Order	Vial Doses Req.	Syringe Doses Req.
154					270	Vial	Syr.
			Tripedia - PMC	.5mL			n/a
27	49	48	DTaP Polio Hep B		1	Vial	Syr.
			Pediarix - SHB	.5mL			n/a
21	47	60	Dtap-Hib-IPV		0	Vial	Syr.
			Pentacel - PMC	.5mL			n/a
HPV Family							

5. Scroll to the bottom of the page to verify your shipping information:
  - Ⓐ If all the shipping information is correct, click on the radio button next to **No Changes to Site Information**.
  - Ⓐ If any information, including name, address and delivery hours needs to be changed, highlight the incorrect information and type in the new information.

PL  Or  No changes to Site Information

\* Contact Name: CAROLINE HELTON

\* Street Address: 111 SOUTH ST

Other Address:

\* City: RALEIGH \* State: NC \* Zip: 27555

\* Email: jason.suchon@eds.com

6. Click **Submit Order**.
7. You will be redirected to the **Manage Order** page where your order shows up as **Pending** (An order in Pending status may be edited or updated).

## Accepting Your State - Supplied Vaccine Order (or an incoming transfer from another organization)

- When you receive your physical order of state – supplied vaccine, verify that the vaccine type, lot number, expiration date and quantity of the vaccines in the shipping container match what is listed on the packing list.
- Login to the NCIR and click **Manage Transfers**.
- Under **Inbound Transfer** you should see your order from the Vaccine Distribution organization\* as shown below:

Inbound Transfer						
Create Date	Type	Sending Org:Site	Receiving Org:Site	Ship Date	Receive Date	Return Date
01/02/2008	ORDER	Vaccine Distribution	ACCOUNTABILITY ORG	01/02/2008		

- Click on the date under **Create Date**.
- Verify that the order in the NCIR (amount, lot number, and trade name) matches your packing list. If the packing list does not match the NCIR, please call the Help Desk at 877-873-6247.
- If everything matches, click **Accept Transfer**.
- Click **Ok**. The vaccine should now be active in your inventory.

\* **Note:** an incoming transfer from another organization will display that organization's name in the 'Sending Org: Site' box.

## Transferring Vaccine to another NCIR User

- Click **Manage Transfers**
- Click **New Transfer**
- Choose the **Sending Site** and the **Receiving Site/Organization\*\*** (you may choose only one)
- Enter the number of doses that you are transferring in the **Transfer Quantity** box next to the Trade Name/Lot number.

- Click **Save**. You should see a message saying 'Saved Successfully'.
- You must generate either a **Packing List** or **Label** in order to complete the transfer.

- Click **Ship**
- Enter a **Ship Date**
- Click **Ship** again to complete the transfer.
- You will see a message saying 'Transfer Successfully Shipped' and it should show up in your outbound transfer list with a **Ship Date**.
- The transfer is ready for the receiving organization to accept into their inventory.

\*\* **Internal Receiving site** = if you have multiple sites set up within your organization.

\*\* **Receiving Organization** = an external organization (outside of your organization).

## Transferring Vaccine to a Non-NCIR User

- Click **Manage Inventory**
- Click **Show Inventory**
- To Modify the quantity:**
  - If you are transferring multiple vaccines, put a check in the select column beside each vaccine Tradename/lot number that you are transferring and click **Modify Quantity**
  - If you are only transferring one vaccine, you may click the Tradename link next to the lot number that you are transferring
- On the Modify quantity screen, choose **Subtract** from the **ACTION** drop down box.
  - Enter the number of doses being transferred in the **AMOUNT** drop down box.
  - Choose **Transfer to Provider** in the **Category** drop down box.
  - Click **Save**. These doses have now been subtracted from your available inventory.
  - To Report to Immunization Branch:
    - Click **Manage Inventory**
    - Click **Show Transactions**
    - In the **Date Entered [From] and [To]** boxes, enter the date the transfer was entered.
    - In the **TRANSACTION TYPE** drop down box choose **Transfer to Provider**.

- Click **View**.
- Print this page.
- At the bottom of the page, write down the Organization that you transferred the vaccine to, with a contact name and phone number. Fax to the Immunization Branch at **1-800-544-3058**.

- Instead of the transaction report, you may complete a UCVPD Vaccine Transfer form (found online at: <http://www.immunizenc.com>) and fax it to the Immunization Branch at 1-800-544-3058.*

## How to Report Expired State-Supplied Vaccine

- Click **Manage Transfer**
- Click **New Transfer**
- Click **Transfer All Expired**
- Verify **transfer quantity**. If the number of doses being returned is incorrect, please highlight and update the quantity being returned.
- Enter **Preventive Action** (what you will do in the future to prevent the vaccine from being wasted)
- Click **Save**
- You must generate either a **Packing List** or **Label** in order to complete the transfer.
- Click **Ship**
- Enter the ship date if different than the default date
- Click **Ship** again
- Click **Request Wasted/Expired** under the Reports option in the menu bar
- Enter the **From and To** dates to run the report
- Click **Generate**
- Print the report and put it in the box with the vaccine to be returned.

\*\*If you need a pre-paid mailing label to send back the vaccine, call the help desk at **1-877-873-6247**.

## How to Remove Private Expired Vaccine

- Click **Manage Inventory**
- Click **Show Inventory**
- Click the **Expired** radio button
- To Modify the quantity** (only select vaccines with "N" in the **State** Column or click the **Private** radio button):
  - If you are expiring multiple vaccines, put a check in the select column beside each vaccine.

Tradename/lot number that you are removing and click **Modify Quantity**

If you are only expiring one vaccine, you may click the Tradename link next to the lot number that you are removing

Select	Trade Name	Lot Number	Inv On Hand	Active	State	Exp Date
<input type="checkbox"/>	AFURIA	65465465	22	N	Y	06/30/2008
<input checked="" type="checkbox"/>	Acthb	987	1	N	N	12/31/2005
<input type="checkbox"/>	Adacel	AD887	4	N	Y	08/31/2008
<input checked="" type="checkbox"/>	Boostrix	pr444	1	N	N	01/01/2008
<input type="checkbox"/>	Fluzone	11125	1	N	Y	06/30/2008

- On the Modify quantity screen choose **Remove – Expired Private** from the **Category** drop down box

Modify Quantity On Hand for Selected Site(s)						
Trade Name	Lot Number	Inv On Hand	Action	*Amount	Category	
Boostrix	pr444	1	<input type="text" value="Subtract"/>	<input type="text" value="1"/>	Remove - Expired Private	

- All other fields will populate automatically
- Click **Save**
- Expired Inventory should be removed

## How to Report Wasted Vaccine

- Click **Manage Inventory**
- Click **Show Inventory**
- To Modify the quantity:**

If you are transferring multiple vaccines, put a check in the select column beside each vaccine Tradename/lot number that you are transferring and click **Modify Quantity**

If you are only transferring one vaccine, you may click the Tradename link next to the lot number that you are transferring

- On the Modify quantity screen, choose **Subtract** from the **ACTION** drop down box.
- Enter the number of doses that were wasted
- Choose **Wasted Doses** from the **Category** drop down box
- Type in the **Reason Wasted** (what caused the vaccine to become non-viable) and **Preventive Action** (what you will do in the future to prevent the vaccine from being wasted)
- Click **Save**
- Click **Request Wasted/Expired** under the **Reports** option in the menu bar
- Enter the **From and To** dates to run the report
- Click **Generate**
- Print the report and put in the box with the vaccine to be returned. **Vaccine that has been drawn up should always be discarded in a “sharps” container and reported as wasted.**

\*\*If you need a pre-paid mailing label, to send back the vaccine, call the help desk at 1-877-873-6247.

## How to Register with NCID- Private Provider Users

- Open a new Internet Explorer browser window and type <https://ncir.dhhs.state.nc.us> in the address bar.
- Click the **First Time NCID User** link (blue link in the middle box)
- Choose your user type as **Business**
- Click **Continue**
- Verify the **Country** drop down box (should default to United States)
- Click **Next (Personal Info)>>**
- Complete the personal information required (denoted by red asterisks)
- Click **Next (Password Info)>>**
- Choose a **username** that you want to use to log in. User IDs must be at least six (6) characters and it must start with a letter. The maximum length a User ID can have is thirty two (32) characters. Also note that only the following characters in the User ID are allowed:
  - Can contain letters (A-Z) or numbers (0-9)
  - hyphen (-)
  - underscore (\_)
  - dot (.)
    - You must then choose a password. Passwords must be: Minimum Length of Eight (8) Characters. Maximum length of Thirty-Five (35) Characters.
    - Minimum of One (1) numeric character.
    - Special characters may be used (~ ! @ # \$ % ^ & \* \_ - = ; > < , . ? } { |)
- You will need to answer 5 challenge questions:
  - Choose from among nineteen (19) different challenge questions
  - The five (5) questions MUST be different
  - The answers to these five (5) questions will be used as prompts in the event that you forget your password
  - Please select questions that have only one short, clear answer and can be remembered easily
- Click **Next (Review Collected Data)>>**
- Review all the information to make sure it is accurate. Print this screen and keep it in a secure location for your records.
- Click **Submit Registration** (click only one time)
- If you have registered correctly then you will receive confirmation of registration. (This confirmation will also have your username on it)
- Print out the confirmation and take it to your Administrator to be added as a user in the NCIR.

## How to Add a New User to the NCIR

Before a user may be added to the NCIR, they must have completed NCID registration (see **How to Register with NCID** above).

- Click **Manage Users**
- Click **Add User**
- Type in the username in the box provided
- Click **Verify**
- Confirm that the personal information retrieved is correct for the user that you are adding.
- Choose the **Role** for the user by clicking on the drop down box and selecting the appropriate role.
- Click **Save**
- You should see the message **'User has been successfully saved.'**

**Note:** Please remember to inactivate users when they are no longer at your practice.

## How to Add a Clinician to the NCIR

- Click **Manage Clinicians**
- Click **Add Clinicians**
- Choose the **Role** first:

Role:	<input type="radio"/> Clinician	<input type="radio"/> Ordering Authority	<input checked="" type="radio"/> Ordering Authority / Clinician
-------	---------------------------------	--	---

  - Clinician:** anyone who administers vaccines
  - Ordering Authority:** MD, DO, PA, NP that signs the standing orders for vaccines to be administered
  - Ordering Authority/Clinician:** MD, DO, PA, NP that signs standing orders as well as administers vaccine
- Enter the **Last Name**
- Enter the **First Name**
- Choose **Credentials** from the drop down box
- Under the **Complete Site Listing** box double click the name of each site where the ordering authority/clinician works. When double clicked, it will show up under the **Selected Site** box or you may click the site name and the add button until it moves from left to right.
- The address information is optional.
- Click **Save.**

**Note:** Please remember to inactivate clinicians when they are no longer at your practice.



**QUESTIONS? Contact the NCIR Help Desk at 1-877-USE-NCIR.**